

DIBYENDU CHATTERJEE

U-1; Cluster-XI; Purbachal;
Sector III; Salt Lake;
Kolkata - 700 097; INDIA

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Project Manager

Poised to contribute unique blend of solutions, project-management, and exemplary customer-support skills, along with commitment to excellence, to organization's value by ensuring that projects support strategic mission and objectives within scope, budget, and schedule.

PROFESSIONAL PROFILE

- Having more than **12** years of IT experience out of which -
 - # **4** years in - **Project Management** and leading,
 - # **2** years in - **Business Analysis, vendor management, pre-sales** and client relationships,
 - # **6** years in - providing **Web Technology Solutions**,
- Proven ability to bridge technology and business goals to provide productive solutions and customer satisfaction
- Managed around 250 resources in various IT projects
- Experience with Waterfall and Agile methodologies, daily scrum and periodic sprints
- Holding valid 10 years multiple-entry US **Business Visa (B1)**
- Technically competent in Online Marketing (SEO & SEM); Documentation and following every steps of SDLC process; Web 2.0 technologies; e-Commerce applications with various payment gateways
- Vast experience in web application. Worked in more than 50 web sites and intranet applications
- Excellent communicator, with emphasis on building strong client relationships, capable of making professional presentations.

PROMINENT CLIENTS

Honda (Japan)	Valley Forge (USA)	SPX (Australia)
L&T (India; in house projects)	ICICI Bank (India)	SII Inc. (NJ; USA)
Nissan (Japan)	OMS (USA)	Harley Davidson (USA)
DaimlerChrysler, LLC. (USA)	General Motors (USA)	Mopar (USA)
Wafer reclamation LLC. (USA)	gBox Inc. (USA)	Univ. of California (USA)
Blue Software (UK)	Becta (UK)	DHP (UK)

PROFESSIONAL SKILLS

PROJECT MANAGEMENT -	Integration management, Scope management, Handling Scrum, Agile methodology, Periodic sprints, Resource Planning, Business charter, Time management, Project Estimation, Quality management, Communication management, Risk management, Procurement management etc.
BUSINESS ANALYSIS -	Client interaction, Requirement analysis, Use Case generation, Gap Analysis, Prototype & Demo preparation, Meeting, Change management, Traceability matrix etc.
TECHNICAL ANALYSIS -	Conceptualization, Documentation, Designing architecture, Database Design, Coding, Testing, Version control, User Interface, Online Marketing etc.
PRE-SALES -	Lead Generation using various interactive methods, Lead Follow-up, Solution Preparation/Proposal based on Customers Requirements, Product Demonstrations, Proof of Concept Creation, Creation of Marketing Documents etc.
VENDOR MANAGEMENT -	Reports on vendor performance and contract status, Assist with RFP and vendor selection administrative process, Develop standard approach to deal with each type of vendor, Track and report upcoming vendor milestone dates, Maintain deliverable signoff records, Report progress on fixed bid contracts, Analyze vendor pricing compared to industry average etc.

AREAS OF EXPERTISE

1. Project management-
2. Client relationships
3. Project Documentation
4. Pre-sale with clients
5. Business Analysis-
6. Following SDLC process
7. Agile Method; Daily scrum and periodic sprint
8. Technical Analysis
9. Vendor management

DOMAIN EXPERIENCE

1. Licensing Industry
2. Finance
3. Healthcare
4. Retail (e-Commerce)
5. Social networking [communities]
6. Insurance

PROFESSIONAL EXPERIENCE

Feb'09 – till date	Milan Solutions, Kolkata	Project Manager
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- Reporting to the Director
- Pre-sales and business analysis
- Project management
- Vendor management
- Managing, reviewing, and prioritizing the project work plans to stay on time and on budget

Feb'08– Jan'09	eForce Global India Pvt. Ltd., Kolkata	Lead Business Analyst
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- Reporting to the Vice President
- Business Analysis - Client interaction, Requirement study, documentation, Use Cases
- Project management (managing full life cycle application development projects) - Planning; Resource allocation; Execution; Control; Time management; Project tracking

May'06 – Jan'08	Encora Inc., Mumbai	Senior Analyst-IT
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- Reporting to the Vice President
- Business Analysis - Client interaction, Requirement study, documentation, Use Cases
- Project management (managing full life cycle application development projects) - Planning; Resource allocation; Execution; Control; Time management
- Managed technical support for multi-national customers, including system diagnostics and technical problem resolution.

Jan'03 – Apr'06	Core Projects & technologies Ltd., Mumbai	Senior Programmer
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- Reporting to CTO
- Worked mostly in web portals and applications for various international clients
- Documentation (full SDLC), Coding, User Interface, Database handling, Testing

Sep'97 – Dec'02	MOL Global Software Pvt. Ltd., Mumbai	Web Developer
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- Reporting to Project Manager
- Was into web development and designing, worked in major ecommerce sites
- Coding, Designing (User Interface, Database), Manual testing

EDUCATION

- Honors graduate in Commerce from Calcutta University in the year 1997.
- Certificate course in **Mainframe Software Development** from Globsyn Technologies Limited.
- Certificate course in **Sun Solaris Administration** from Zoom Technologies Limited.
- Certificate in **PROGRAMMER/ANALYST APTITUDE** from BRAINBENCH.
- Passed Intermediate Examination from the Institute of Cost & Works Accountants of India.

PERSONAL DETAILS

Date of Birth : 09th September ; 1975
Citizenship : Indian